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and receive email alerts, this thermostat must be connected to the Internet and the web portal must have a valid email address. Viewing Reminders & Alerts Alerts on the Thermostat and Smartphone App: Touch Menu > Alerts > Alerts Inbox Select the reminder you want to view. Touch Done clear the alert or reminder. On the Web Portal: Select Reminders & Alerts tile Touch Alerts or Reminder to view. Select the Ok button to clear the alert or reminder. Receiving Alerts & Reminders via Email On the Web Portal: Select the Reminders & Alerts tile Select Preferences then Email Alerts Enable email alerts by checking the box To add more email addresses, type the email address into the white box then select the Add Another Email button. Viewing Reminder Status You can quickly view the status of your reminders on the thermostat using the Reminder Status screen. The reminder status is displayed as a percentage of time used based on your reminder settings. On the Thermostat: Touch Menu > Alerts > Reminder Status Configuring Reminders & Alert Preferences Your thermostat has several types of alerts which can enabled and customized based on your preferences. NOTE: Only the options relevant to your heating and cooling system will be shown. On Thermostat: Touch Menu > Alerts > Preferences Configure each reminder/alert setting as needed. On Web Portal: Select Reminders & Alerts tile. Touch Preferences. Configure each reminder/alert setting as needed. Service Reminder Generates a reminder that regularly scheduled maintenance of your heating and cooling system is required. You can adjust: Enable/Disable: Configures whether or not to generate an alert. A duration between scheduled maintenance of 1 month and 12 months. The date maintenance was most recently performed. Filter Reminder Generates a reminder that indicates it is time to clean or replace your filter. You can adjust: Enable/Disable: Configures whether or not to generate an alert. Units: Adjust how the duration between filter changes is calculated. Select months or hours your heating and cooling system operated. Duration between filter changes ranging between 1 month – 12 months (month duration) or 800 hours – 7200 hours (operation hours duration) The date your filter was last changed. Ventilator Filter Reminder Generates a reminder that indicates it is time to clean or replace your ventilator filter. You can adjust: Enable/Disable: Configures whether or not to generate an alert. Units: Adjust how the duration between filter changes is calculated. Select months or hours your heating and cooling system operated. The duration between filter changes ranging between 1 month – 12 months (month duration) or 800 hours – 7200 hours (operation hours duration). The date your filter was last changed. UV Lamp Reminder Generates a reminder that it is time to replace the UV bulb. You can adjust: Enable/Disable: Configures whether or not to generate an alert. Units: Adjust how the duration between UV bulb changes is calculated. Select months or hours your heating and cooling system operated. The duration between UV bulb changes ranges between 1 month – 12 months (month duration) or 800 hours – 7200 hours (operation hours duration) The date your UV bulb was last changed. Low-Temperature Alert When enabled, an alert will be sent if your home’s temperature reaches this setting. You can adjust: Enable/Disable: Configures whether or not to generate an alert. A temperature range of 35 to 68 °F (1.5 to 20 °C). High-Temperature Alert When enabled, an alert will be sent if your home’s temperature reaches this setting. You can adjust: Enable/Disable: Configures whether or not to generate an alert. A temperature range of 60 to 104 °F (15.5 to 40 °C). Aux Heat Runtime Alert When enabled, an alert will be sent to you if your system’s auxiliary heat has been running for this amount of time. You can adjust: Enable/Disable: Configures whether or not to generate an alert. A time from 30 min to 8 hrs Aux Outdoor Temperature Alert If you have a heat pump with auxiliary heat, you can configure your thermostat to generate an alert if the auxiliary heat is used when the outdoor temperature exceeds this setting. You can adjust: Disabled: No alert will be generated. A temperature range of 32 to 79 °F (0 to 26.5 °C) This feature requires an Internet connection to function properly. Low Humidity Alert When enabled, an alert will be sent to you if your home’s humidity reaches this setting. You can adjust: Disabled: No alert will be generated. A humidity range of 5% to 95%. High Humidity Alert When enabled, an alert will be sent to you if your home’s humidity reaches this setting. You can adjust: Disabled: No alert will be generated. A humidity range of 5% to 95%. Display Reminders & Alerts on the Thermostat Touch Disable if you do not want to display reminders and alerts on the thermostat screen. Alerts and reminders will continue to be displayed your web portal and smartphone as well as sent via email. This setting can be configured on the thermostat only. Heating/Cooling Alerts When enabled, this feature alerts you if the thermostat detects there may be issues with your heating and cooling system. For example, an alert will be sent if your heating system has been heating for a long period of time but the indoor temperature is not increasing. When disabled, you will disable this category of alerts on the thermostat, web portal, smartphone app, and email. This setting can be configured on the thermostat only. CUSTOMIZING YOUR SETTINGS You can further customize the operation and display of your thermostat to suit your personal preferences. NOTE: System settings are only configurable from the thermostat itself, not the Smartphone App. Some settings, where indicated, are also configurable from your Web Portal. Smart Setback Smart Setback helps take the guesswork out of balancing your comfort and energy savings. This feature learns the characteristics of your home – and the way you live in it – then uses the weather outside to intelligently adapt every day for greater efficiency while keeping you comfortable. Over time, Smart Setback determines the optimal setback and ramp time between each change in your schedule so your home reaches your desired comfort set point at the scheduled time through energy efficient operation. On the Thermostat: Touch Menu > Settings > Preferences Touch Heating Smart Setback or Cooling Smart Setback. Touch Enable or Disable. Touch Save. On the Web Portal: Select Settings tile. Select Preferences. Select Heating Smart Setback or Cooling Smart Setback. Select Enable or Disable. Cool to Dehumidify This smart feature reduces “cold but clammy” home conditions by removing moisture from the air. Your cooling system will continue to cool after your cooling set point is reached to remove additional humidity from the air. On the Thermostat : Touch Menu > Profiles > Humidity Profiles > Dehumidification Set point Use up and down arrows to select how far you would like your system to cool past your set point to remove humidity from your home. Window Protect When a humidifier is installed in your home, this smart feature creates comfortable humidity levels in the home while preventing condensation from forming on windows. On the Thermostat and Smartphone App: Touch Menu > Humidity Profiles > Humidification Setpoint Touch Window Protect then use the up or down arrows to select the desired level between 1 – 7, with 7 being for the most efficient windows. Touch Save On the Web Portal: Select the My System tile Select Humidifier To use Window Protect, touch Window Protect then use the slider to select the desired level between 1 – 7, with 7 being for the most efficient windows. Touch the X in the upper right corner to close the window Date and Time You can configure the time to use a 12 or 24- hour format. NOTE: The current date and time are programmed during initial set up and automatically from the Internet. If you need to adjust the date and time, log in to your personalized web portal or manually adjust from the thermostat. On Thermostat: To adjust the time format: Touch Menu > Settings > Time & Location Touch Set time display format Touch 12 hr or 24 hr. Touch Save. On Web Portal: Select Settings tile. Select Time. Select 12 Hour or 24 Hour. Temperature Display You can configure the thermostat to display the temperature values in Fahrenheit or Celsius. On Thermostat: Touch Menu > Settings > Preferences > Temperature Display Select Temperature display. Touch °F or °C. On Web Portal: Select Settings tile. Select Preferences. Select Temperature Display. Select Fahrenheit or Celsius. Temperature Ranges You can configure the thermostat to only allow heat and/or cool set points within a specified range. On Thermostat: Touch Menu > Settings > Preferences Select Heat set point range or Cool set point range. Adjust the minimum or maximum values. Touch Save. On Web Portal: Select My Settings tile. Select Preferences. Select Heat Set Point Range or Cool Set Point Range. Use the slider to select the allowed upper and lower values. Thermostat Name You can customize the name of your thermostat (e.g. Upstairs or vacation home). This is especially useful if you have multiple systems or zones in your home and are accessing your thermostat from your smartphone app or web portal. On the Thermostat: Touch Menu > Settings > Preferences Touch Thermostat name. Select an existing name from the list or choose Custom Name at the bottom of the list to enter your own. Touch Save. On the Web Portal: Select Settings tile. Select Preferences. Select Thermostat name Select an existing name from the list or choose Custom Name and enter your own). Select Update Name Screen Brightness You can customize the brightness of your thermostat’s screen. The brightness for both the active and standby screens can be configured independently. You can also configure the screen to automatically sleep (i.e. turn off) whenever your thermostat enters the Sleep Comfort Profile. Hint: If your thermostat is located in a bedroom, you may want to blank the screen when you are sleeping, whereas if the thermostat is in a hallway, you may want the screen brighter all the time. On Thermostat: Touch Menu > Settings > Preferences Select Screen brightness. Adjust the values of the active and standby brightness. Touch Screen sleeps when I sleep if you want to make the screen blank during the Sleep Comfort Profile. Touch Save. Active to Standby Timer You can configure how long it takes for the standby screen to activate after you have finished using the thermostat. On Thermostat: Touch Menu > Settings > Preferences Touch Activate to standby timer. Adjust the activation time as required Touch Save. Default Touch-N-Go Hold Time You can configure how long a manual change to the set point will remain in effect. On Thermostat: Touch Menu > Settings > Preferences Touch Default Touch-N-Go hold time action Touch the hold action from the list: hold until your next schedule event Hold until you change it Hold until a specific time Always ask you On Web Portal: Select Settings tile. Select Preferences. Select Hold Action. Select the hold action from the list: Hold until your next schedule event Hold until you change it Hold until a specific time Always ask you Access Control You can prevent people from making changes your thermostat’s set points, schedule, vacation, or system settings by configuring a 4- digit security code. If enabled, the security code will be required to access and change these settings. On Thermostat: Touch Menu > Settings > Access control If the security code is currently disabled (default setting), touch Enable passcode. Otherwise, enter the existing security code. Touch the feature(s) you want to protect. All Settings Schedule Vacation Touch Next Establishment a new 4- digit access code? Yes/No Enter code, touch Save Then Done To remove an existing security code: Touch Menu > Settings > Access control Enter the existing security code. Touch Disable passcode Touch Disable and Save If you forget your access code, call customer support to have it reset. On Web Portal: Select Settings tile. Select Access Control. If the security code is currently disabled (default setting), touch Enable and enter a new code and touch Save. Otherwise, enter the existing security code. Select the feature(s) you want to protect. All Settings Schedule Vacation ADVANCED WI-FI SETTINGS The Housewise Thermostat provides you the most features and energy savings when connected to your personal web portal. Your thermostat supports Wi- Fi 802.11 b/g/n. Wi- Fi is normally configured during initial setup. You may, however, need to reconfigure the settings if your Wi- Fi network settings change. On Thermostat: Touch Menu > Settings > Wi- Fi Manual Configuration The list of available networks appears in the Network menu. If your network doesn’t appear, you can enter the SSID manually by touching Manually configure Wi-Fi from the bottom of the list. After selecting or entering the SSID, you can configure the following parameters: Connect to IP using: Select DHCP to automatically connect, select Static IP to type in your own values (if unsure, leave DHCP Enabled). SSID Encryption: Your thermostat supportsWEP, WEP128, WPA, and WPA2 encryption schemes. Password (if encryption is used) Channel: Leave any channel selected unless your network is configured to use a specificWi- Fi channel. Advanced Settings If you are using Static IP addressing, the following additional parameters will require configuration: IP Address Gateway SubnetMask Primary and Secondary DNS If you need to specify your thermostat’s MAC address (your router’s configuration, you can obtain it from Menu > Settings > Wi- Fi > Diagnostics > Wi- Fi Details Diagnostics Your thermostat contains extensive diagnostic tools to help troubleshoot issues: Wi- Fi Details: Displays key network details as well as router and server connection status. View Log: Displays log file information aboutWi- Fi operation. Ping Gateway: Checks to see if the network gateway is responding. Ping Bryant.com: Checks to see if the Bryant servers are responding. Ping Address: Checks to see if the entered IP address is responding. On Thermostat: Touch Menu > Settings > Wi- Fi > Diagnostics Select the tool you wish to use. MANAGING YOUR ACCOUNT Your thermostat is designed to securely communicate over the Internet with Bryant servers in order to obtain precise weather information and provide your own personalized web portal. Registering To access all the features of your thermostat, register at www.bryant.com. After registration, you can control your thermostat from your smartphone, tablet or desktop, and access free online energy management tools. Making Changes to your Account To make changes to your account, visit www.bryant.com and log in to your personalized web portal. From there you will be able to make changes to your account, contact information and location. Moving to New House If you’re moving and want to take your thermostat with you, you’ll need to reference the installation manual to ensure proper set up with the HVAC system in your new home. Once properly installed, you’ll need to re- connect your thermostat to the Internet at your new home and update your location and house information. Changing Thermostat Owner If you’re moving and are not taking your thermostat with you, log onto the Web Portal and touch Reset under the Settings tab. Touch Reset Registration. This terminates the association between your thermostat and your personalized web portal. You can also accomplish the same thing by resetting the registration on your thermostat. Touch Menu > Settings > Reset > Reset Registration. You can always add another device for your new home with the same account. The new homeowners will need to register the thermostat and set up their own personalized web portal. APPROVALS This product was designed and built in accordance to RoHS directive 2002/95/EC and contains no hazardous substances as defined by this directive. FCC Compliance Commission (FCC) Compliance Statement: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help. This device complies with part 15 of FCC rules. Operation is subject to the following two conditions: This device may not cause harmful interference. This device must accept any interference received, including interference that may cause undesired operation. Change or modifications that are not expressly approved by the manufacturer could void the user’s authority to operate the equipment. RF Exposure Information This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm during normal operation. Industry Canada (IC) Compliance Notice: This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: this device may not cause interference, and this device must accept any interference, including interference that may cause undesired operation of the device. This Class B digital apparatus complies with Canadian ICES- 003. Industry Canada (IC) Radiation Exposure Statement: This equipment complies with IC RSS- 102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance 20cm between the radiator & your body. Wi- Fi® is a registered trademark of the Wi-Fi Alliance Corporation www.bryant.com S 1-800-428-4326 REFERENCE: Download Manual: Carrier COR TP-WEM01 Smart Thermostat User Manual Carrier COR TP-WEM01 Smart Thermostat - Energy Star Certification thermostat.guide thermostat user manuals TP-- WEM01 Carrier Cór™ Thermostat AC/HP Wi-Fi™ Thermostat Performance™ Series Installation Guide A14577INTRODUCTION Welcome and from all of us at Carrier®, thank you for purchasing your new Cór™ thermostat, the heart of a smarter home. Like everything else from the Cór thermostat, installing it is simple and intuitive. However, if any questions arise during your installation, we’re here to help. d Visit www.carrier.com/corsupport for how-to videos, answers to frequently asked questions, and advanced installation instructions d Technical support is also available by phone or email weekdays from 8 a.m.COMPATIBLE HEATING AND COOLING SYSTEMS Your Carrier Cór thermostat works with most centralized residential heating and cooling systems. d Heating and Cooling: Up to Two Stages d Heat Pumps: One or Two Stage d Auxiliary Heat d Gas, Oil, Electric d Dual Fuel Systems – Gas Furnace with a Heat Pump d Geothermal Systems d Accessories: Whole Home Humidifier, Dehumidifier or Ventilator d 802.ITEMS INCLUDED IN THE BOX A. The Cór™ Thermostat and backplate B. Mounting screws and drywall plugs C. Installation guide, quick start guide, and wire labels D. Large Backplate (optional) A. B. Wire Labels Installation Guide Quick Start Guide C. D.ITEMS YOU’LL NEED FOR INSTALLATION A. Pencil B. Phillips screwdriver C. Small flathead screwdriver D. Drill with a 3/16” drill bit E. Password for your home’s wireless network F. Internet-connected device, such as a smartphone, tablet or computer Pas s A. B. C. E. D. W or d F.STEP 1. REMOVE THE COVER FROM YOUR OLD THERMOSTAT Most covers snap off easily but some are attached by screws. A. If you do not have a wire connected to C, visit www.carrier.com/corsupport for Advanced Installation and Configuration Instructions. B. If you have wires connected to Rh, Rc, and C, You’ll use two breakers or switches to disconnect power in Step 2. B. A.STEP 2. POWER OFF YOUR HEATING AND COOLING SYSTEM Turn off the power to your heating and cooling system. You can do this either at your circuit breaker box or a switch at your indoor furnace or fan coil. Most systems have one switch, but systems with Rh, Rc, and C wires need in Step 1 will have two switches. Make sure your system is without power by using your old thermostat to adjust the temperature. Your system should not turn on, or A150046 f Installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help. This device complies with part 15 of FCC rules. Operation is subject to the following two conditions: This device may not cause harmful interference. This device must accept any interference received, including interference that may cause undesired operation. Change or modifications that are not expressly approved by the manufacturer could void the user’s authority to operate the equipment. RF Exposure Information This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm during normal operation. Industry Canada (IC) Compliance Notice: This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: 1.Limited Warranty for Cór™Thermostats FOR WARRANTY SERVICE OR REPAIR. For Warranty Service or Repair: Visit www.carrier.com/corsupport or contact Carrier Corporation Customer Relations at 1-800-227-7437 for instructions. PRODUCT REGISTRATION: You can register your product online at www.carrier.com.Limited Warranty for Cór™Thermostats (Cont.) RESIDENTIAL APPLICATIONS This warranty is to the original owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.Limited Warranty for Cór™Thermostats (Cont.) WARRANTY CONDITIONS: 1. To obtain the longer warranty period as shown in the table under original owner, the product must be properly registered at www.carrier.com within ninety (90) days of original purchase. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply. 2.Limited Warranty for Cór™Thermostats (Cont.) 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Morris St. S Indianapolis, IN 46231 Edition Date: 02/15 Catalog No: TP--WEM--04S1 Manufacturer reserves the right to change, at any time, specifications and designs without notice and without obligations.Page 21INTRODUCTIONWelcome and from all of us at Carrier®, thank you for purchasing your new Cór™ thermostat: the heart of a smarterhome.Like everything else about the Cór thermostat, installing it is simple and intuitive. However, if any questions arise during/your installation, we’re here to help!d Visit www.carrier.com/corsupport for how-to videos,answers to frequently asked questions, and advancedinstallation instructionsd Technical support is also available by phone or emailweekdays from 8 a.m.– 5 p.m. EST d 1.800.CARRIER or 1.800.227.7437d contact.carrier@carrier.utc.comd The Cór thermostat is also supported by the world’sgreatest network of professional contractors. Find anExpert Carrier Contractor atwww.carrier.com/dealersLet’s get started!Page 3Page 4www.Carrier.com/myhome S 1–800-- CARRIERCopyright 2015 Carrier Corp. S 7310 W. Morris St. S Indianapolis, IN 46231Edition Date: 02/15Manufacturer reserves the right to change, at any time, specifications and designs without notice and without obligations. R e p l a c e s : T P --- W E M --- 0 3 S I C a t a l o g N o : T P --- W E M --- 0 4 S I

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