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Skip to Content Sign up to our newsletter Our privacy policy explains how we use your personal data In this fast-paced world where everyone is in a hurry, the innovative Vax OnePWR vacuum has owned the throne to provide ease and save time. This cordless device not only helps you clean all the nooks and corners of your home but also provides a bacterial-free environment. That's why I love to use it, but occasionally, this most reliable machine can't give you a helping hand when its battery refuses to hold charge. Oh, this refusal seems annoying when you have a short time and plenty of household chores to accomplish. No, no, don't panic. There might be some common issues behind it. I have sought out many issues that I usually encounter. In this ultimate guide, I will explain the issues behind Vax OnePWR not charging and their possible solutions. Vax OnePWR Battery Not Charging - Reason The common reasons behind the Vax OnePWR battery not charging may be the wall power connection, battery or charger malfunctioning, entire battery drainage, or the faulty internal components of the vacuum itself. Troubleshooting: Vacuum Indicator Lights If your Vax OnePWR doesn't hold a charge, you should analyze it to find the main issue. Some issues are so minor that you can solve them in a blink of an eye. Contrarily, there might be some technical issues you can't handle yourself. When it comes to troubleshooting the issues yourself, you should have complete knowledge of how to diagnose the real problem. For this purpose, you should know about the battery indicators as well as the charger indicator lights. 1- Vax OnePWR Battery Light Indicators Vax OnePWR Battery comes equipped with LED light indicators that communicate to you about the battery's power status. The battery consists of 4 lights, and these 4 light indicates the different power status of your battery. The Light 1 lits up when the battery is charged to 25%. The 2nd light indicates that the battery has held the 50% of the charge. The 3rd light indicator shows the 78% charging status. Finally, when the 4th light lit up, it's an indication of a fully charged battery. After the battery is fully charged, all the lights turn off. Warning: If the lights 1 & 3 or 2 & 4 lit up simultaneously, it indicates the charging error. So, remove the battery from the charger. 2- Vax OnePWR Charger Light Indicators When you plug in the charger, the white light starts flashing, which means the battery is holding charge successfully. If the red light flashes, it indicates that there is a charging error, and either the battery is unable to hold the charge or the charger has failed to induce the charge to the battery. If the red light illuminates continuously, it indicates the testing mode of the charger. This testing mode on when the battery has extreme temperature, and the charging may be risky. Quick Fixes Whatever the reasons would be, some potential fixes help you revive your battery and enable it to charge again without any cost. Fix # 1: Check the Power Connections When you plug in the charger and insert the battery, the battery shows no signs of charging; there might be a faulty power wall outlet is the main reason. So, check it out for proper functionality. Plug your charger into another power outlet. If the charger works well, definitely the wall outlet is faulted. On the other hand, despite plugging in the other outlet, the charger is unable to charge the battery; it might be the battery or charger is accused of denying the charging process. It might be possible the other outlet is also faulted; you should try more than two outlets to make sure it's not a power connection issue. Warning: If your charger has some internal electricity passing issues, the breaker can be tripped to prevent you from getting an electric shock. Therefore, check the tripped breaker as well. Fix # 2: Clean and Fix the Battery/Charger's Connectors If the power outlet is fixed and the current is passing through properly. Now, you should check the charger and battery thoroughly and diagnose if there is any error occurring. The corrosive, dirty, and poorly aligned connectors of the battery and charger can also be a hindrance to the charging process. That's why cleaning is necessary to connect the terminals directly with each other for better charging. Follow the below procedure: Step # 1: Clean the Contacts of Battery and Charger Take the Q-tip, soft white cloth, sandpaper, and rubbing alcohol. Dip the Q-tip in the rubbing alcohol, gently rub it on the charger's metal terminals, and clean it with a soft cloth. The rubbing alcohol helps to scratch out the dust, debris, and corrosion. The battery contacts are a bit narrower. So, take the sandpaper, fold it to make a sharper edge, and rub the battery contacts. Leave both of them until dry completely. Then, insert the battery into the charger. Hopefully, it would be start charging. Step # 2: Check the Connectors are in the Raised Position Sometimes, the connectors of the charger are not in the raised position. This issue can occur due to mishandling it in urgency, keeping it in an unsafe place, throwing it in the toolbox with other metal objects, or so on. Whatever the reason would be, these stuck-down connectors can be a big reason behind a charging error. Make them straight to align the ribs of the battery pack into the cavity of the chargers and enable the connectors to flow the power properly. Fix # 3: Control the Battery Temperature The extreme battery temperature is another minor issue that can be resolved with patience and waiting. When you use the battery continuously for an extensive period, it becomes too hot. On the other hand, when you don't use the battery for longer periods and keep it idle, it might be too cold due to extreme temperature. With extreme temperatures, you shouldn't put it on the charger. It might be a greater risk for old batteries and chargers. But today, innovative chargers are so smart that they don't allow the batteries to charge until they reach the room/standard temperature. When the battery is too hot or too cold, the charger's solid red light lits up continuously to indicate the testing error. When the temperature becomes normal, the charging process starts safely and efficiently. Warning: After continuous usage and before putting your Vax OnePWR battery on the charger, make sure both the battery and the ambient temperature are between 32 to 86° F (5 and 30° C). Otherwise, the too-hot temperature can be the risk of explosion and leakage. Fix # 4: Jump Start the Battery While using the Vax OnePWR Vacuum, the red flashing light warns you about the battery discharging. Sometimes, when you are in a hurry, you don't pay attention to this battery warning. You use the battery until the last drop of its power juice. As a result, the battery can't tolerate being fully discharged and refuses to hold the charge while putting on the charger. To tackle this issue, you can jump-start this fully discharged battery with a healthy and fully charged battery with the same voltage and power capacity. Follow this step-by-step procedure to make this strategy more effective: Take your discharged battery along with a healthy, fully charged battery. Put them side by side. Take 2 speaker wires or insulator wires of two colors (black & red). Connect the negative terminals of both batteries via black wire. Similarly, connect the positive terminals of both batteries via red wire. Remain the batteries in this position for 10-30 minutes. The dead battery starts sucking the power juice from the healthy battery. Then, disconnect the batteries and insert your battery into the charger. Wonderfully, it will start holding a charge properly. Not Fixed Yet (How to reset OnePWR Vacuum) If you have applied all the fixes mentioned earlier but all in vain, then try to revive your Vax OnePWR vacuum and battery by resetting. Although resetting can slightly depend on the specific model you have, these are some general steps to follow: Switch off your Vax OnePWR vacuum. Remove the battery from the vacuum. Keep the battery and vacuum disconnected for 5-10 minutes. This process helps the vacuum to discharge any residual power and gives proper time to reset its internal components. Then, re-insert the battery in the vacuum and power it on. If it doesn't turn on immediately, press the on/off button for a few seconds. Factory Reset the Vacuum Occasionally, the Vax Onepower battery is not charging due to some software and firmware glitches. In this situation, you should factory reset your vacuum to ensure its functionality. Factory reset can restore all the functions to their default value. You should read the user manual of your specific model and reset it according to the given instructions. Contact Customer Support If you fail to revive your Vax OnePWR battery, the issue may be with your vacuum's software or internal components. To repair the internal components, you must have technical knowledge of electrical devices. If you are not tech-savvy, don't screw open your vacuum, it might be resulted in more damage. You just repair the monitor issues, but if your vacuum encounters major issues, you should go for an expert technician. Otherwise, you should contact Vax OnePWR customer support services if your vacuum is in the warranty period. Warning: If you do experiments to repair the internal parts of your vacuum without any prior tech knowledge, it may void the warranty of your vacuum. FAQ's 1- Why has my Vax battery stopped charging? Your Vax battery stopped charging due to many minor issues (faulted power connections, bad and dirty terminals, charger and battery malfunctioning) or major issues (software glitches, circuit & wiring issues, congested vents, filthy rolling brush, or stuck filters. 2- Why is my Vax Blade 4 charger blinking red? Your Vax Blade 4 charger's red light blinks when it encounters some charging errors, and it is unable to charge the battery properly due to diversified reasons. 3- How do I reset my battery charger? To reset your battery charger, plug it into the power wall outlet. Then press the power on/off button of the charger for 5-10 seconds and release the button. Insert the battery in the charger and switch it on. If it doesn't work, repeat this process twice or thrice. Hopefully, it works well, and it starts charging the battery smoothly. Conclusion Although the Vax OnePWR vacuum is one of the most versatile and reliable cleaning devices, unfortunately, machines can encounter any issue at any time. Therefore, you should have DIY capabilities to save yourself from any annoying and frustrating situation. So that you can manage and repair the minor issues. If you go through this ultimate guide, I bet you can tackle all the minor issues if your Vax OnePWR not charging well. Awake your inner abilities and fix those issues within seconds. Convenient, energy-efficient, and long-lasting, these terms perfectly define the Vax ONEPWR Battery Pack for Vax vacuum cleaners! The sleek battery can power almost any device, such as the Vax ONEPWR Blade offering a decent runtime, and you can even clean those hard floors on a single charge. While the problems with this battery pack aren't that common, some users said they couldn't charge it, and the red indicator on the dock is constantly blinking. Is your Vax ONEPWR Battery not charging? Or is there a flashing red light on the dock? It could be due to a faulty wall outlet, or maybe you haven't docked the battery properly with the charging station. Also, a faulty charger might be to blame if everything else is working fine. Read on to find out why the battery isn't charging and how you can fix it quickly. Why Is Your Vax ONEPWR Battery Not Charging? One of my friends had similar issues with his Vax ONEPWR Battery pack, so I spoke to him to compile a list of reasons behind the issue. Here are some common reasons why your battery pack is not getting charged. The Battery Pack has Completely Drained The Vax ONEPWR Battery offers a decent run time of up to 45-50 minutes, depending on the appliance you are powering with it. Moreover, it features four LED indicators that keep you updated about the current battery status. If drained fully, the battery might take more time to recharge. Ensure there's a proper connection between the battery and the charging dock. A Few Battery Cells Have Died Inside the Vax ONEPWR battery pack, five cells are connected in series. Therefore, if one cell fails, it can fail the entire battery. The Wall Outlet is Faulty If the wall outlet isn't supplying power to the battery, it won't charge. If no LED indicator on the dock is flashing or constant after plugging the charger, it indicates a faulty wall outlet. You are Using a Faulty/Damaged Charger Though the Vax ONEPWR Dock Charger is quite durable, frequent use or environmental elements such as moisture can take a toll on its lifespan. In addition, the charging pins are delicate and can easily break if not handled with care. If the charger is faulty, you'll either see a red light flashing or no indicator will work at all. The Battery has Completed Its Lifespan As the battery ages, it gradually loses its performance and capability to hold the charge. And once the Vax ONEPWR battery completes 400 charge cycles, it becomes a dud. You'll see a red light flashing on the charging dock if the battery is faulty or has completed its life. How to Fix a Vax ONEPWR Battery: Tried-and-tested Solutions If the battery has completed its lifespan, there's no way you can revive it. Thus, ordering a replacement is the only solution. However, if it's a new battery pack, you can try the following hacks to make it work again. Put the Battery on Charge, and Let It Sit for A Few Hours If the battery has completely drained and is not showing any health signs, consider putting it on the dock. The dock's indicator may not blink at first, but you'll see the white light flashing after some time or further help. Every vacuum cleaner has its problems and the Vax Blade 4 is no exception. Below we discuss some of the most common Vax Blade 4 Problems and how you can troubleshoot them at home. What is Vax Blade 4? The Vax Blade 4 is a cordless vacuum cleaner that is powered by a 4.0Ah ONEPWR battery. This vacuum cleaner is able to maintain constant pick-up performance even when the dustbin is full or the battery is low. The Vax Blade 4 also comes with dust tracker LED lights that help to ensure that you identify all areas that have dust. This vacuum cleaner is considered to be 3 times more efficient than other cordless vacuum cleaners especially when cleaning carpets. Vax Blade 4 Problems 1. Vacuum Does Not Have Power One of the problems which you may experience with a Vax Blade 4 is that the vacuum may lack power. This problem usually occurs when any of the following things happen; The battery may not be charged. The battery may not be fitted properly. The filters may be dirty. The thermostat may have tripped. Troubleshooting Vacuum Does Not Have Power Problem When you notice that your Vax Blade 4 vacuum does not have any power, you can try any of the following techniques in order to resolve the issue; Recharge the battery if it is low. Check whether the battery is fitted properly into the vacuum cleaner. Clean and wash filters if they are dirty. If the thermostat has tripped you need to fix it. 2. Vacuum Does Not Pick-up Dirt Your Vax Blade 4 vacuum cleaner can also refuse to pick up dirt. This problem is usually caused by a number of things some of which include; The dirt container may not be properly fitted into the vacuum cleaner. The dirt container may be blocked. The filters may be clogged. There might be a blockage on the vacuum cleaner. The powered floor head may be blocked. Troubleshooting Vacuum Does Not Pick-up Dirt Problem If your Vax Blade 4 vacuum cleaner is refusing to pick up dirt from the floor you can try any of the following methods in order to resolve the issue; Check if the dirt container is properly fitted into the vacuum cleaner, adjust it if it is not. Check if the dirt container is blocked and remove anything that may be blocking it. Clean filters if they are clogged. Check for any blockages in your vacuum cleaner and try to resolve them. Remove the powered floor head and clean it. 3. Brushbar In Powered Floorhead Does Not Turn On Another problem which you may encounter with a Vax Blade vacuum cleaner is that the brushbar in the powered floorhead may refuse to turn on. This problem usually occur when any of the following happen; The brushbar may not have been activated. There might be something obstructing the brushbar from working. The powered floorhead may not be correctly fitted onto the vacuum cleaner. Troubleshooting Brushbar In Powered Floorhead Does Not Turn On Problem If you notice that the brushbar in your powered floorhead is not turning you can try any of the following techniques in order to resolve the issue; Check whether the brushbar has been activated on the machine. If there is something obstructing the brushbar you need to remove the powered floorhead and clean the brushbar. Check if the powered floorhead is fitted correctly onto the vacuum cleaner, if it is not you need to adjust it. 4. Red Light On Powered Floorhead Sometimes your Vax Blade 4 vacuum cleaner will indicate a red light on the powered floorhead. This problem is usually a sign that; There is something obstructing the powered floorhead brushbar. Troubleshooting Red Light On Powered Floorhead Problem If there is a red light on your powered floorhead you should implement the following in order to resolve the issue; Remove the powered floorhead brushbar and then clean it in order to remove any dirt that may be obstructing the vacuum cleaner. Causes Of Vax Blade 4 Problems Poor Maintenance One of the main causes of Vax Blade 4 problems is poor maintenance of the cordless vacuum cleaner. In order for your vacuum cleaner to perform well it is very important that you take good care of it. This means emptying the bin regularly, cleaning the powered floorhead and also ensuring that the battery is fully charged. Failure to do so may result in your Vax Blade 4 succumbing to all the problems indicated in this article. Excessive Use Another reason why your Vax blade 4 may succumb to any of the problems indicated in this article is because you may be using it excessively. This vacuum cleaner also needs time to rest and you should make sure that you avoid using it excessively. Wear And Tear All vacuum cleaners are prone to wear and tear and the Vax Blade 4 is no exception. In some instances your vacuum cleaner will start facing these problems because simply because most of the parts are worn out. If your vacuum cleaner is now facing problems because of wear and tear you should consider saving up to purchase a new vacuum cleaner because doing constant repairs can prove to be expensive in the long run. Why Is My Vax Blade 4 Not Picking Up? Your Vax Blade may not be picking up dirt because there is something obstructing the powered floorhead or the bin is full, or the bin is not properly fitted into the vacuum cleaner. Therefore, you need to check all those areas. What Does A Red Light Mean On A Vax Blade 4? A red light means that the battery is now low so you will need to recharge your Vax Blade 4. How Long Does The Battery Last On A Vax Blade 4? The battery on a Vax Blade 4 can last you for about 90 minutes. Conclusion The Vax Blade 4 may seem like a problematic vacuum cleaner but that is not the case. It is actually one of the best vacuum cleaners you will find on the market and the problems listed above can easily be resolved. A cordless VAX vacuum cleaner, like the VAX ONEPWR Blade series, Pace series, Evolve, Edge, Air, MAX, etc., runs on a rechargeable battery pack. But you might encounter trouble topping up the battery, leaving you to wonder, "Why is my VAX battery not charging?" If a VAX battery refuses to charge, it may need to be plugged in for at least three hours. Sometimes, the problem can be solved when the battery or charger is replaced - or a different wall outlet is used. It's also possible that the vacuum cleaner's adapter needs cleaning. There are several reasons why VAX batteries might not work, and the solution can be simple. Take a look and find out how to get the problem fixed. This will stop you from having to buy a new vacuum cleaner. VAX Battery Not Charging - Possible Causes If your VAX vacuum cleaner battery isn't charging, there might be plenty of reasons behind that. Once you identify them, it will be easier for you to solve the problem. Here are the possible causes why your vac might not be charging - a) Drained Battery If you overuse your vacuum cleaner, it might be completely drained. This is likely to happen when you ignore the machine's flashing red light indicating that the battery is at 25%. If you continue to use the vac at this point, the battery will be drained and won't charge. b) Electrical Outlet Issue If you plug the charger into a faulty wall socket, it will fail to deliver sufficient power to the battery. Also, note that a common problem everyone ignores is forgetting to turn on the electrical outlet! The problem might also occur if you use an extension cord. c) Damaged Charger If your charger is damaged, your vacuum cleaner won't get charged. The cord might be kinked or worn out, or the plug might be broken. The problem might also be at the point where the charger connects with the vacuum cleaner's adapter or charging dock. d) Faulty Contact The battery of your VAX vacuum cleaner may refuse to charge due to a faulty contact problem. The vac can recognise a charging error. But the light indicators cannot detect if the contacts are broken or bent. e) Exhausted Charge Cycles It's possible that you charge your vacuum cleaner's battery to full capacity too frequently. This can lead to its charge cycles getting exhausted, and the battery life might degrade. That means if you overuse the vac, it can affect the battery life and its ability to get charged. f) Debris in Brush Roll It may come as a shock, but debris in the brush roll might be behind the charging problem. Obstructions can prevent the brush roll from spinning, causing the power to stop. You'll likely find the lights flashing red and face charging issues. g) Hardware/Software Glitches Like all electronic appliances, your VAX vacuum cleaner might have developed hardware issues in the circuitry or other parts. It might also be a software glitch that causes some miscommunication within a machine. h) Buildup in Charging Port There's stubborn debris or corrosion in the charging dock of your machine. As a result, the charger won't connect to the machine properly. In that case, your vacuum cleaner's battery will not be able to receive the power delivered to it. VAX Battery Not Getting Charged - Solutions Let's look at the steps you can take to ensure that your VAX battery charges properly. 1. Let the Battery Charge for At Least 3 Hours. If the battery is completely drained, it may take a while for it to get to the point where it starts to get charged again. Try connecting the vacuum cleaner to the charger and plugging it into the wall socket. Then set the appliance to charge for at least 3 hours. 2. Try a New Electrical Socket. Avoid using an extension cord, and plug the charger directly into a socket. And make sure to switch it on. If the battery doesn't charge, put the charger in a different socket. The first outlet might be faulty, which can be fixed by a certified electrician. 3. Inspect and Replace the Charger. A visual inspection should reveal if the charger's cord or plug is worn out, damaged, or kinked. If you find your VAX battery charger not working because of irreparable damage, you need to get a new charger. 4. Clean the Brush Roll. Turn off the machine and remove the brush roll. In most models, you can remove the brush roll simply with the press of a coin. Make sure it is thoroughly cleaned, with no stubborn debris or hair strands that create obstructions, before putting it back. 5. Reset the Battery and Machine. Unplug the machine and allow it to cool down. It can take anything between a few minutes to a few hours. Then, while pressing and holding the power button, connect the charger. Let go of the on/off button after about 20 seconds to see if the battery starts to charge. 6. Clean the Vac Parts. Turn off the vac and remove the battery from the machine. Then, clean the different parts, like the filter, etc., for thorough maintenance. Also, remove corrosion from the charging port with sandpaper. Wait 24 hours for the parts to dry completely before reassembling the unit. 7. Replace the Battery. Your vac may need a new battery in place of a dead one. To replace it, most VAX models need to be turned upside down. Unscrew the torque screws and remove the hatch. Then, unhook the battery and circuitry pack to replace it. Here's how to change the ONEPWR battery in Blade VX60. In some models like the VAX Air, the LithiumLife battery is easy to remove, with no need to unscrew and remove a hatch. You only need a new battery pack. Watch this video to know what to do if you find your VAX LithiumLife battery not charging. Final Words When the VAX battery refuses to charge, users often go into panic mode. But there's no need to worry because charging problems don't mean your vacuum cleaner needs to be thrown out. We hope that the above solutions will fix the issue of your VAX battery not charging. But if none of the above ideas is effective, your machine might have developed an issue that you can't solve on your own. It's best to contact VAX's customer support centre to find your answer. FAQ a) How do you charge VAX batteries? If your cordless VAX uses ONEPWR batteries, like in the VAX ONEPWR Blade, you have to connect the charger to the mains on one side. Then, connect the other end to the charging port of the machine to charge the unit. Here's a video that explains the process. However, if you use a model that uses the LithiumLife battery, the process is slightly different. You'll need to pull out the battery pack from the vacuum cleaner and set it in the charging dock connected to the power outlet. Take a look at the process. b) Why is my VAX Blade 4 battery not charging, and what to do about it? If a VAX Blade 4 isn't getting charged, try plugging the charger into a different outlet - or replace the charger. Cleaning the unit's connections, filters, and brush roll might fix the issue. Another solution is to reset the battery or replace an overused and dead battery. The same solutions should work if you find your VAX Blade 2 or VAX Blade 3 battery not charging. c) How long do VAX batteries last? VAX vacuum cleaners use 3.0 Ah or 4.0 Ah batteries. The 3.0 AH batteries offer uninterrupted cleaning for 25 minutes, while the 4.0 Ah batteries provide 45 minutes of run time. In general, these batteries are expected to last for 3-4 years before needing to be replaced. But the battery longevity can be reduced if you charge it frequently, exhausting its 400 charge cycles. d) How do I know if my VAX battery is charging? When you set the VAX cleaner to charge, you'll find the machine or the charging dock flashing white. This light is an indicator that the battery is charging. When it is fully charged, this white light will stop blinking. At this point, you can remove the battery from the charger - and check the charge rate by pressing the battery icon. e) Why is my VAX charger blinking red? If your VAX charger flashes red, it can be an indication that the battery has a fault and needs to be replaced. It can also be a sign of a fault in the charger. Unplug the charger and wait for a minute before plugging it in again. If the problem persists, you may need a new charger or charging dock to power your vacuum cleaner properly. f) Why is my VAX cleaner blinking white lights? A Vax cleaner usually flashes white lights when it is charging. The light stops flashing and becomes solid when the battery is fully charged or simply because the device is on. You may notice the white and the red light blinking together, indicating a battery problem like a connection fault or high temperature. The battery might also need to be replaced. Page 2Page 3Page 4Page 531For details visit: vax.co.uk/registration or visit us online: support.vax.co.ukStill need to get in touch?Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at vax.co.uk/contactThis user guide can be found online at: support.vax.co.uk Registration required. Terms and conditions apply, see vax.co.uk For details 2Press the battery symbol to check the battery statusFully charge the battery before first use!Attach the handheld to the wand, then attach the floorhead. They will click into place when fitted.3Switch on the machine and select a modeBRUSHBARSwitch ON for carpets and OFF for hard floorsBOOSTIncreases suction3 Page 6Page 75The dusting brush can be fitted onto the wall bracket.Fully assemble the machine and firmly press the machine into the wall bracket to secure. Always ensure the machine is securely locked into place. Page 8Slide the battery down on to the charger. The charger light will flash white to show when the battery is charging. The light on the charger will stop flashing and go off when the battery is fully charged.Once fully charged, slide the battery off the charger to remove.To check the battery charge level press the battery symbol.Place your foot on the powered floorhead.Pull the handle backwards to recline.To remove the battery press both the buttons to release.Slide the battery into the handheld until it clicks into place. Page 9Page 10Page 11Page 12101. Squeeze the latch on the dirt container to release. 2. Tilt and lift to remove from the handheld.1. Push the tab on the lid of the dirt container and lift the cover to access the filter.2. Lift the filter and separator from the dirt container. Tap the separator over a bin to remove dirt and debris and wipe over the metal shroud with a dry cloth. Pull the tab on the filter to remove from the separator. Tap the filter against the bin to remove any dirt and debris. Wash the filter under running water (40°C max). Leave for at least 24hrs or until fully dry before replacing.24hrs40°C MAX Page 1412Pull the brushbar out from the brushbar housing.To remove any threads or hair, slide the blade of a pair of scissors into the groove on the brushbar and cut along the groove. Clear any dirt/debris from the end caps and inside the housing of the powered floorhead.Using a coin, push and turn the brushbar lock anticlockwise to release the brushbar.Press the button on the reach wand to remove the powered floorhead from the machine. Refit the brushbar into the powered floorhead. Align the arrow on the brushbar cover so it points north, firmly push and twist clockwise to lock. Page 15Page 16Page 1715 • The motor thermostat may have tripped. Empty the dirt container and check for blockages. • The brushbar motor sensor in the powered floorhead or mini motorised pet tool has been • The dirt container may not be correctly fitted. See REMOVING AND REFITTING THE DIRT • The dirt container may be blocked. Check the dirt container and handheld into blockages. • The filters may be clogged. See CLEANING THE FILTER AND SEPARATOR page 11. • The brushbar on the powered floorhead has not been activated. See OPERATION page 7. • The powered floorhead may be blocked. See REMOVING AND CLEANING THE POWERED • The machine, powered floorhead and reach wand may not be correctly fitted. • Battery charge is running low (